

Google selects Southaven site for Mississippi Operations Center

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Google has announced that it will be opening its first U.S. Google Operations Center in Southaven. The Operations Center will provide customer and operations support to Google's customers and users around the world.

"This Google Operations Center represents a critical investment for the company and we look forward to being an active member of the local community for years to come," said **Troy Dickerson, VP Google Operations Center**. "The new site will give us the opportunity to hire amazing local talent and we are confident that the Southaven community will be a great home for our Operations Center."

The company will lease a new 60,000 square foot facility from Panattoni Development located at 5665 Airways Boulevard and anticipates the site will be operational in summer 2021. Google will establish a temporary office in nearby Memphis, Tennessee while the Southaven site is under construction.

Customer Support Associates working out of the Operations Center will provide customer service to Google users by assisting with tasks ranging from product troubleshooting, operational support, and more. The company has kicked off recruiting efforts and intends to hire from the great local talent in the region, with the goal of hiring 100 employees by the end of the year.

"Google is a titan in the global economy and we are honored to have their first-class operation in our city," said **Southaven Mayor Darren Musselwhite**. "It's a great testament to our city and people that such a fine organization has chosen us as their newest home. I look forward to seeing the career opportunities this will provide for our people and the joint success that the City of Southaven, DeSoto County, State of Mississippi, and Google will enjoy together for many years in the future."

"I am truly honored and excited that Google has chosen to open their new operations in Mississippi," said **Mississippi Governor Tate Reeves**. "This is a true testament to our skilled workforce and the increasing economic strength of our great state. Mississippi and the Southaven community welcome Google with open arms, and we look forward to growing this partnership and creating opportunities for success for years to come."

"Google's decision to locate more than 100 jobs and their first U.S. Operations Center in Mississippi is a testament to our state's great workers and pro-growth policies," said **Senator Roger Wicker**. "I am glad to welcome one of the most innovative companies in the world to Southaven."

"Southaven is a great place to live, work, and play. Google will receive a warm welcome and find an excellent home here," said **Senator Cindy Hyde-Smith**. "Mississippi continues to attract companies across a variety of business sectors, and it's exciting to have Google contributing to the growing tech economy in our state."

“Mississippi is known for its outstanding workforce and business friendly climate,” said **Representative Trent Kelly**. “This winning combination makes for a solid investment. We are thankful to have the first U.S. Google Operations Center in Southaven.”

A college degree is not required in order to meet the minimum qualifications for a Google Operations Center Customer Support Associate and Google will provide competitive wages and comprehensive health care. For more information on open positions, you can visit www.googleoperationscenter.com/jobs.

“Our team is very pleased to be able to develop and build this unique, 1st of its kind U.S. Operations Center for Google,” said **Whitfield Hamilton, Partner for Panattoni Development**. “We have been developing in Southaven and DeSoto County for over 20 years, and it is great to have a company of Google’s stature choose this quality community and workforce. We look forward to smoothly delivering their new home on schedule.”

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